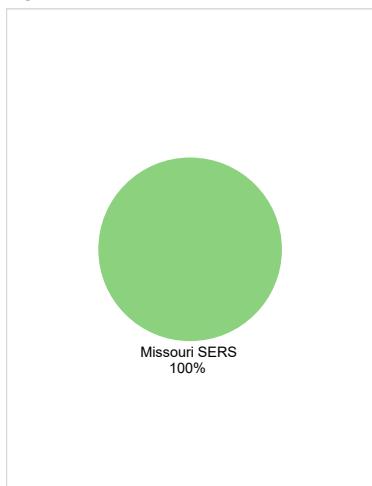
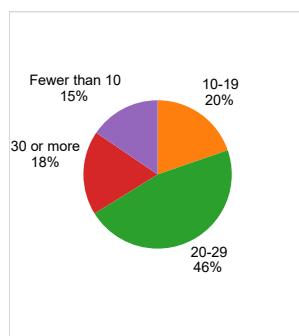


Percentage of Responses by Fund

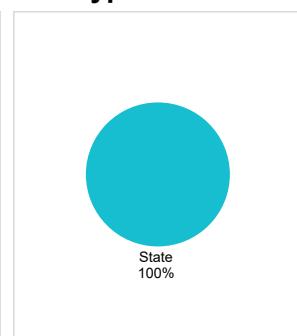


Fund ID
Missouri SERS

Years of Service



Job Type



Fund ID
Missouri SERS

Response date
2020 q1

Gender: Q16
All

Education: Q15
All

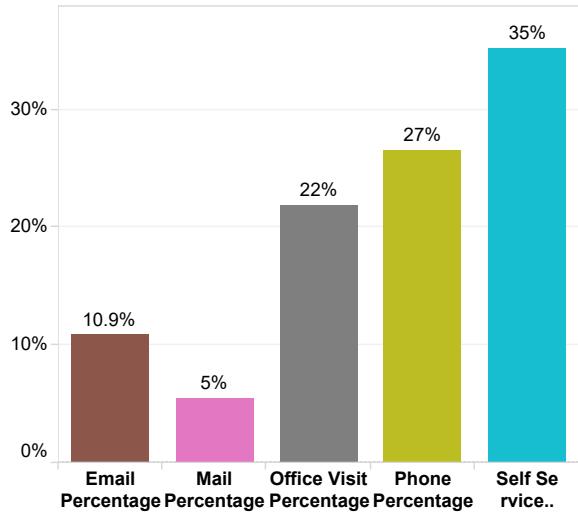
Service: Q14
All

Age: Q13
All

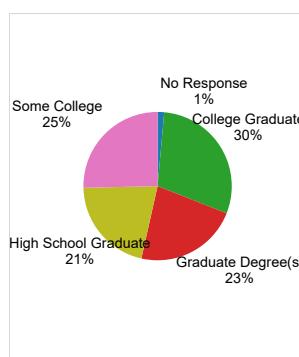
Job Type: Q11
All

Custom Variable 1
All

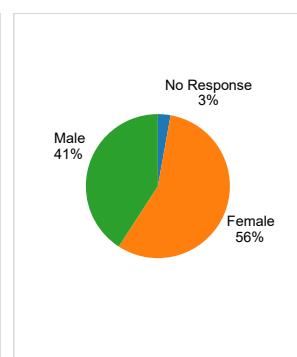
Method of Contacting the Fund



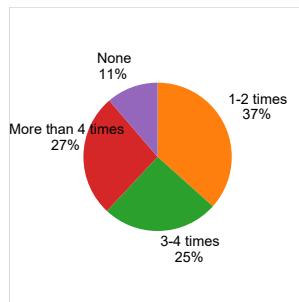
Education



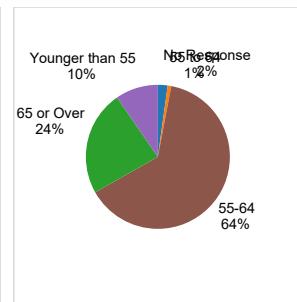
Gender



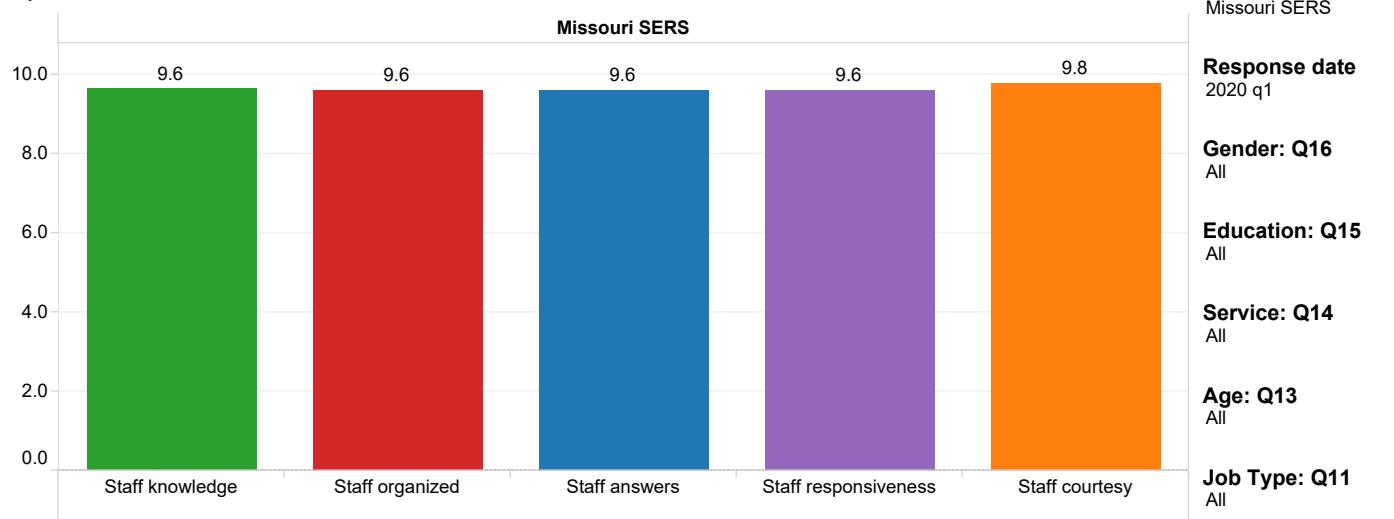
Contact Frequency



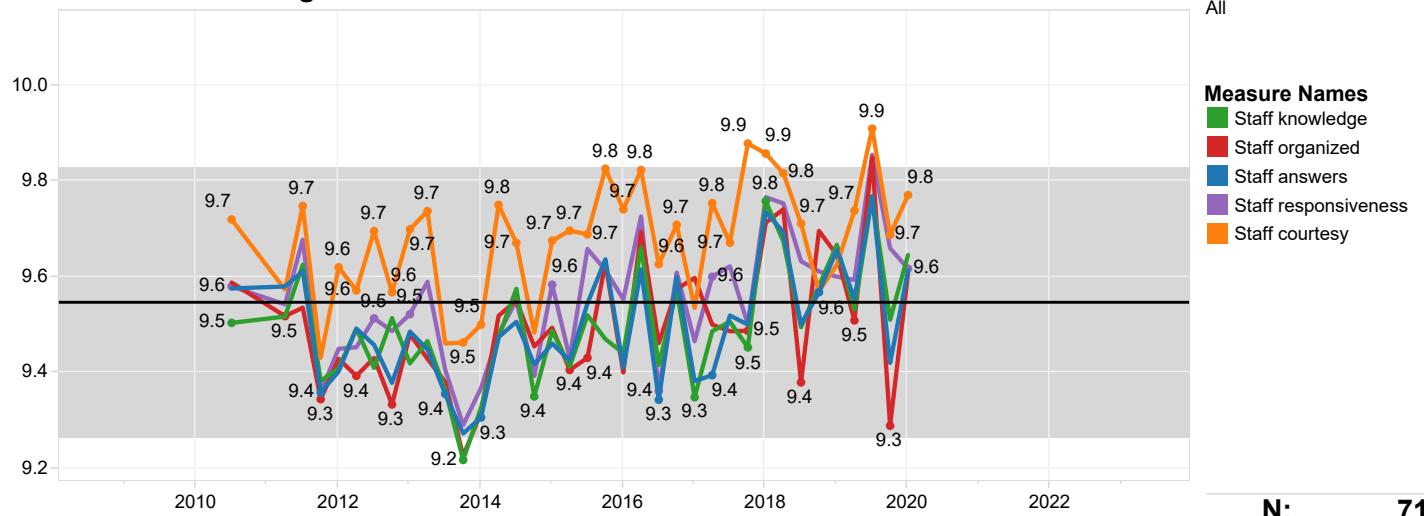
Age



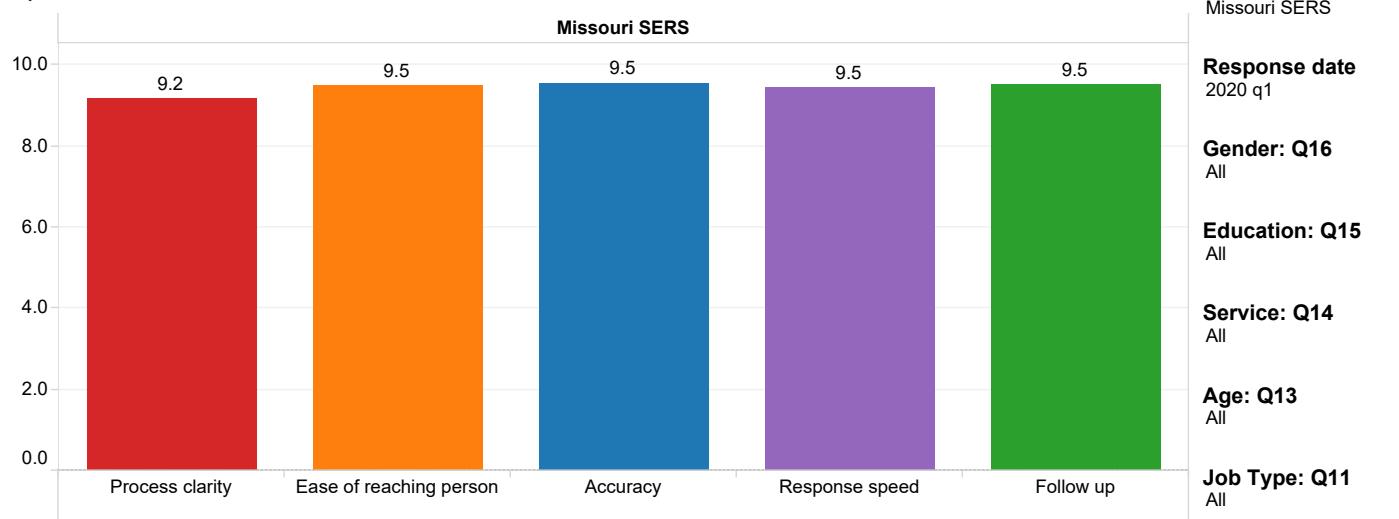
Q2: Fund Staff



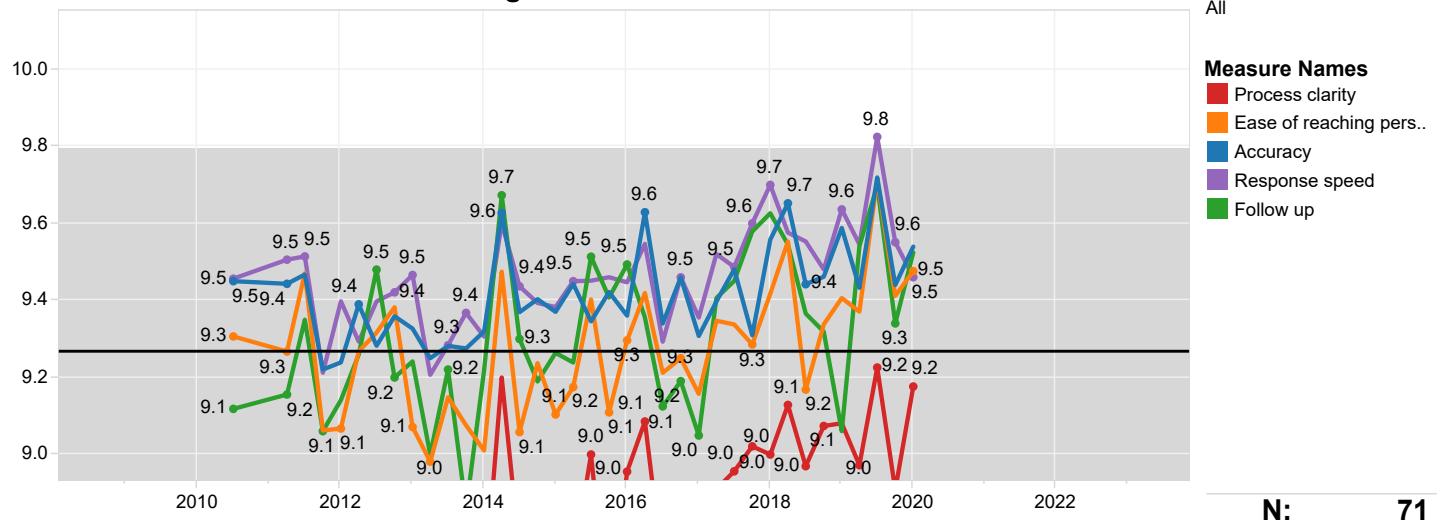
Q2: Fund Staff: Change Over Time



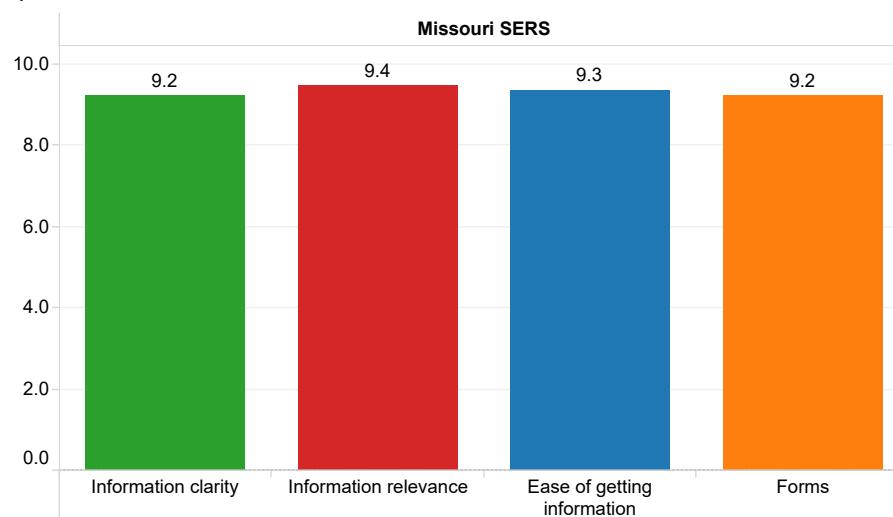
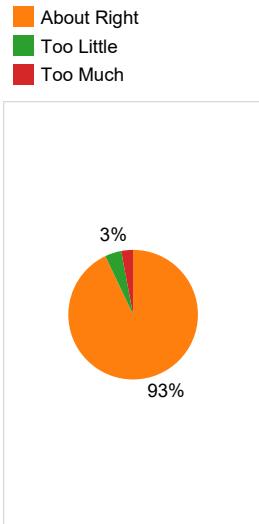
Q3: Fund Retirement Process



Q3: Fund Retirement Process: Change Over Time



Amount of information:.. Q4: Fund's Written Information



Fund ID
Missouri SERS

Response date
2020 q1

Gender: Q16
All

Education: Q15
All

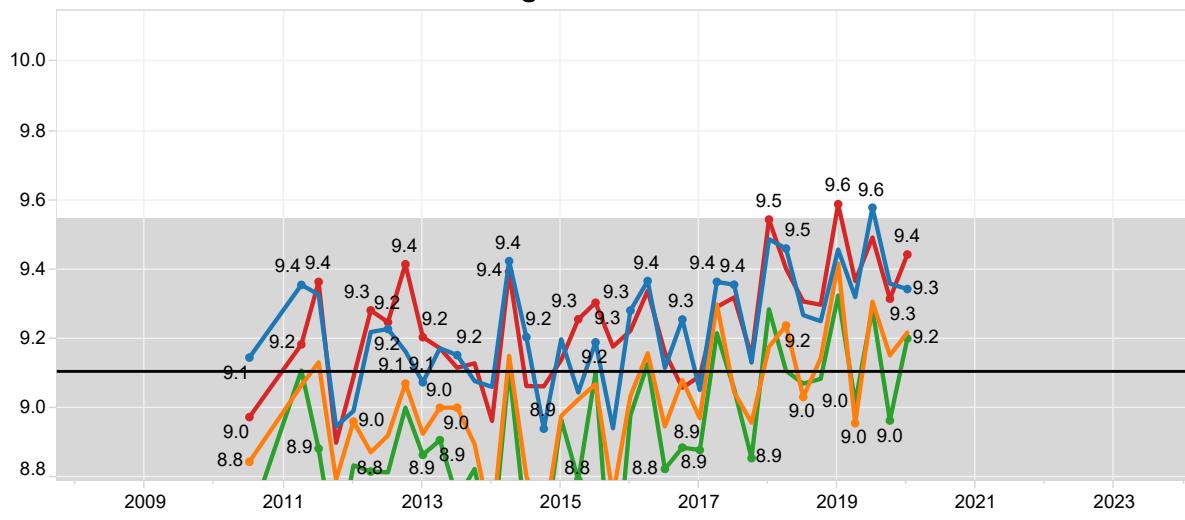
Service: Q14
All

Age: Q13
All

Job Type: Q11
All

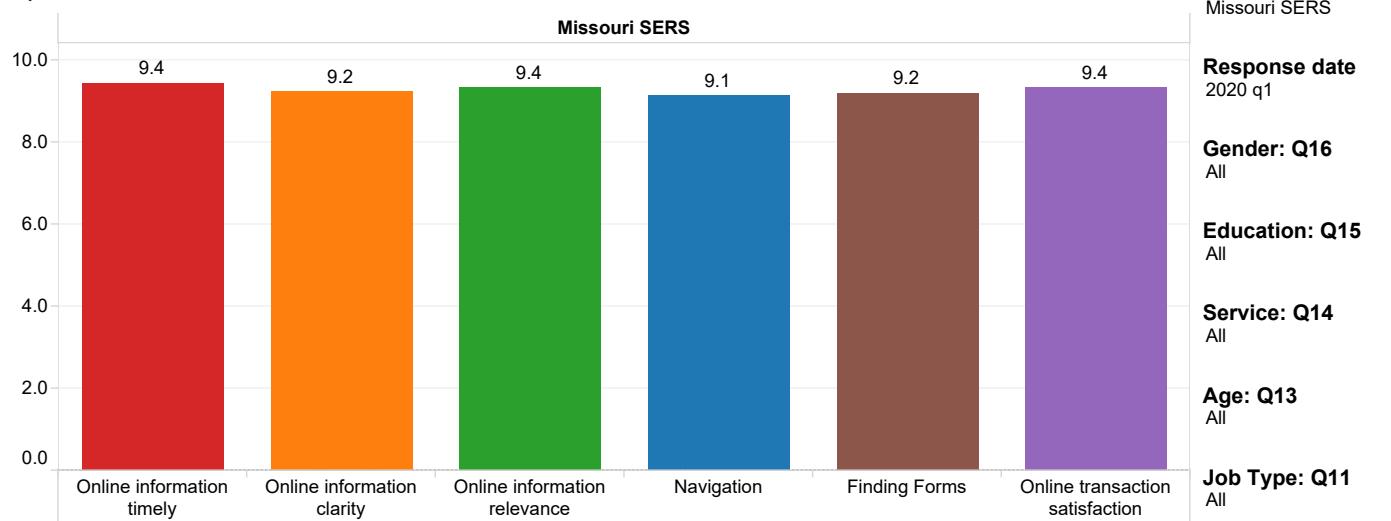
Custom Variable 1
All

Q4: Fund's Written Information: Change Over Time

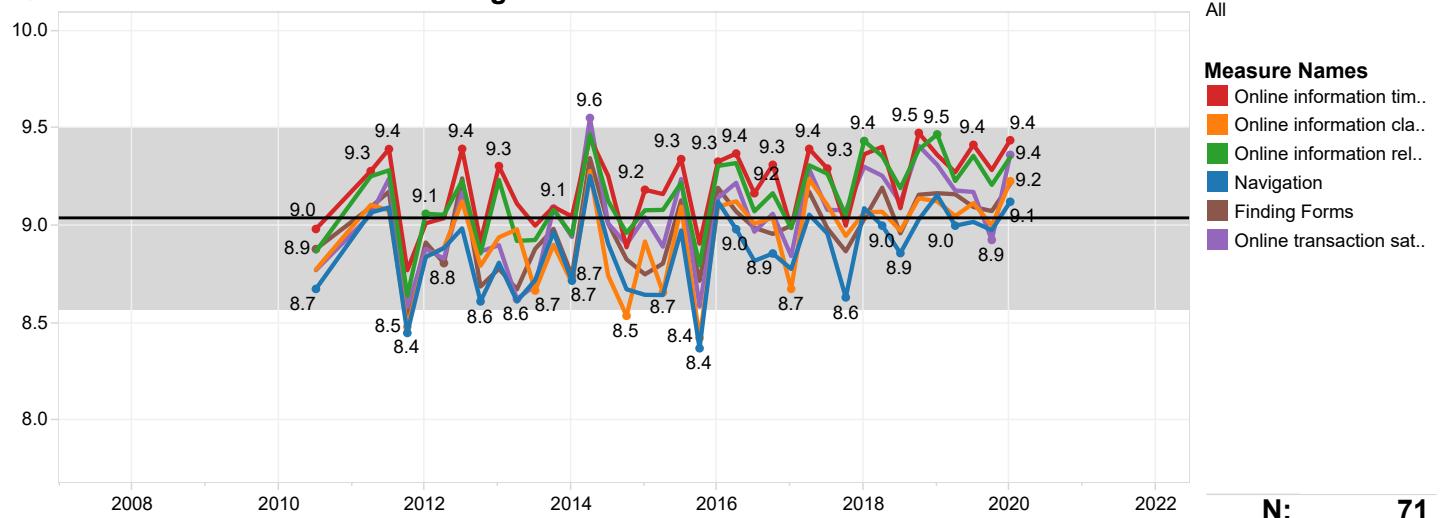


Measure Names
█ Information clarity
█ Information relevance
█ Ease of getting inform..
█ Forms

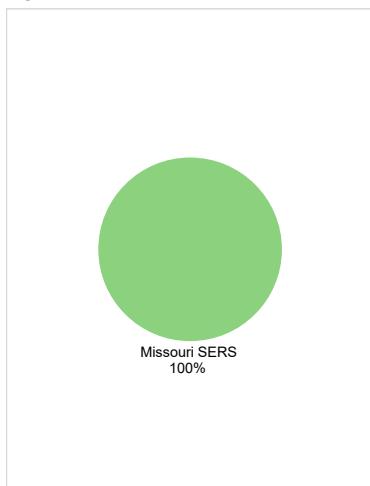
Q6: Fund Online Information



Q6: Fund Online Information: Change Over Time

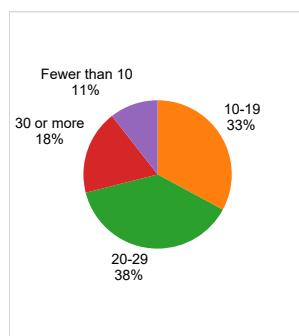


Percentage of Responses by Fund

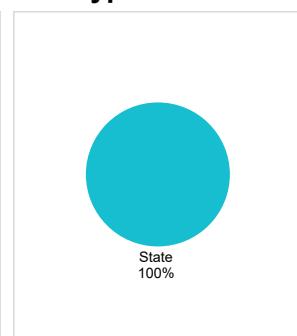


Fund ID
Missouri SERS

Years of Service



Job Type



Fund ID
Missouri SERS

Response date
2020 q2

Gender: Q16
All

Education: Q15
All

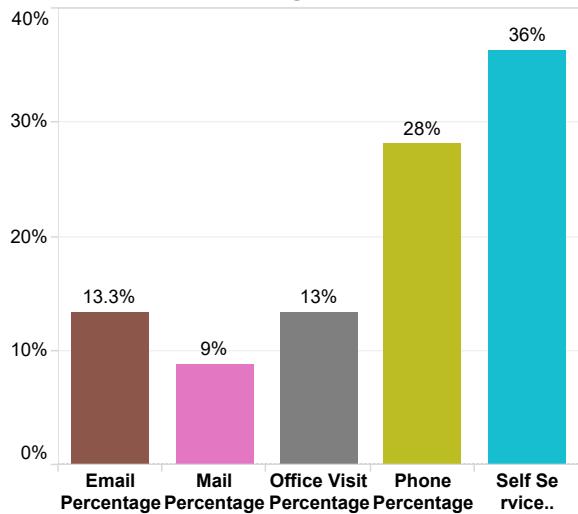
Service: Q14
All

Age: Q13
All

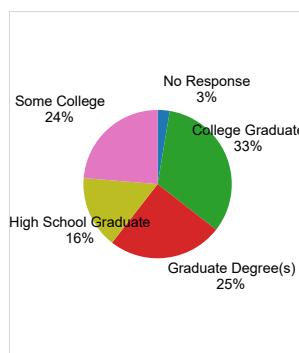
Job Type: Q11
All

Custom Variable 1
All

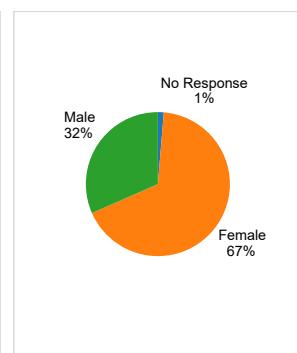
Method of Contacting the Fund



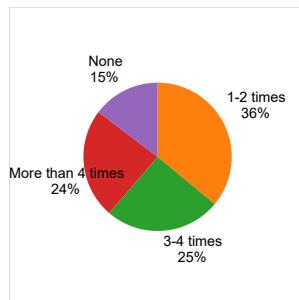
Education



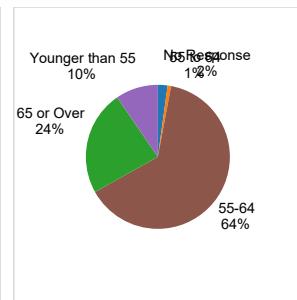
Gender



Contact Frequency

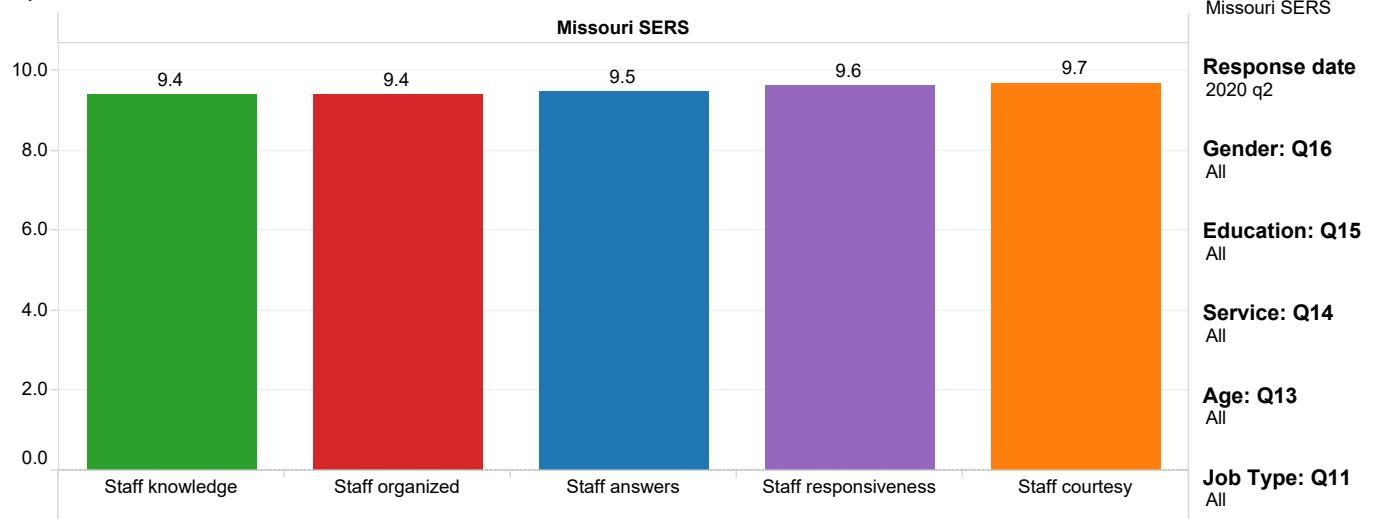


Age

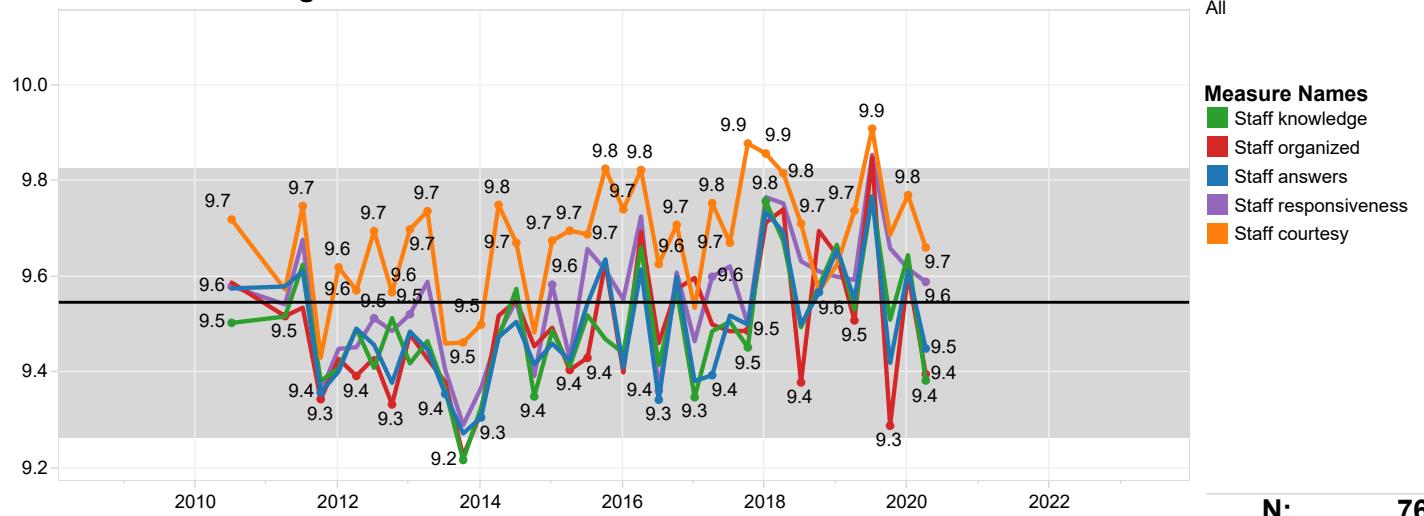


N: 76

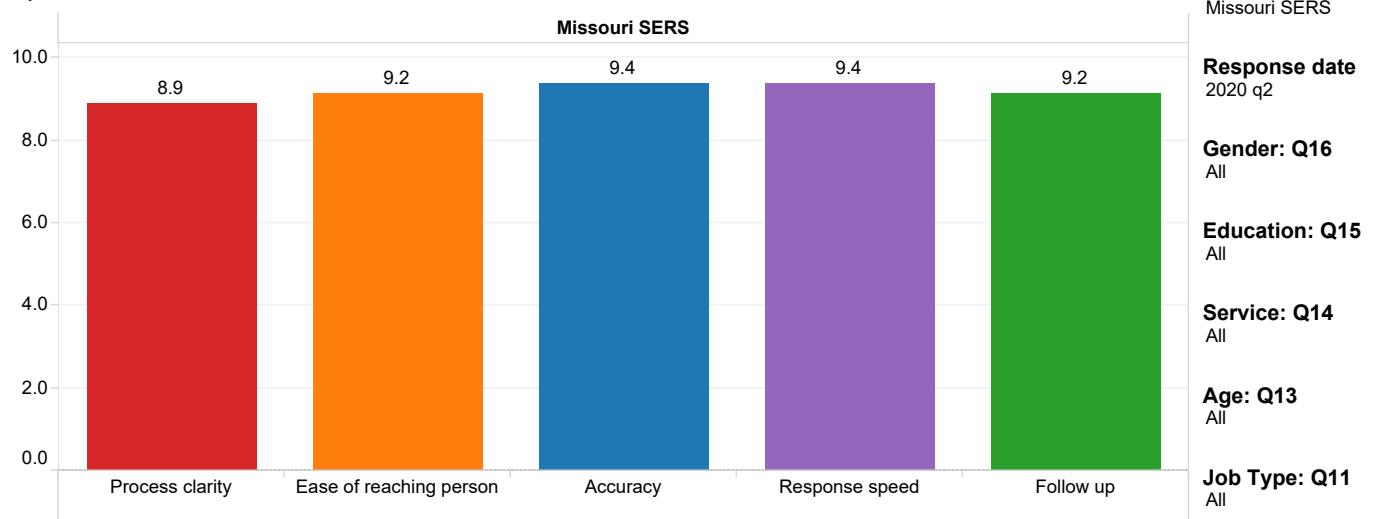
Q2: Fund Staff



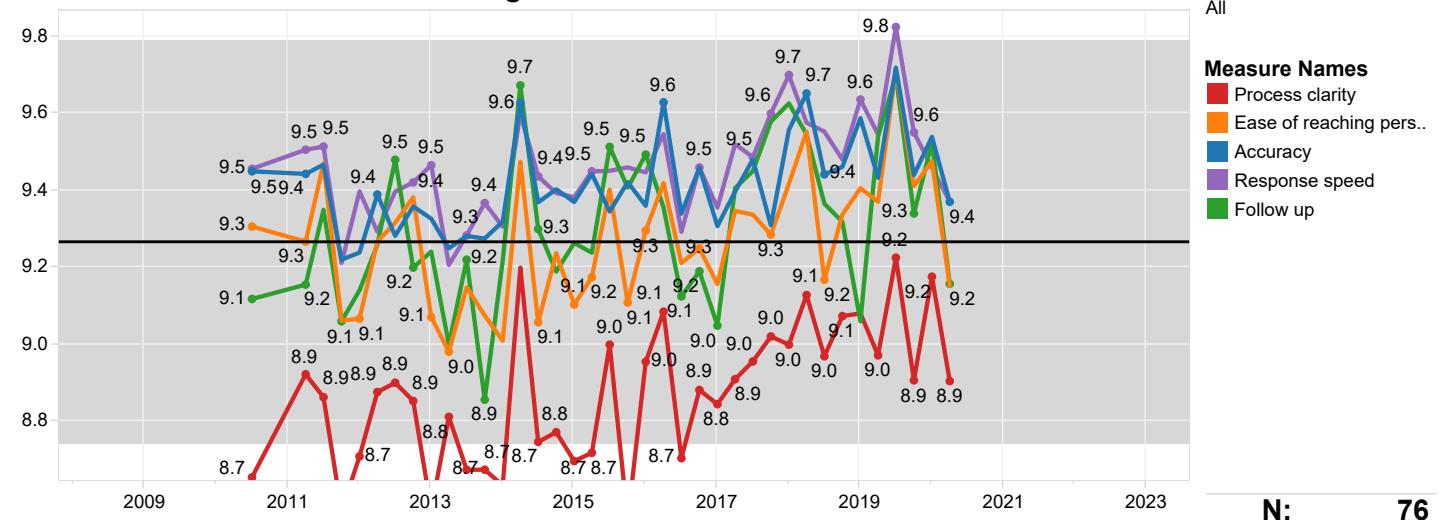
Q2: Fund Staff: Change Over Time



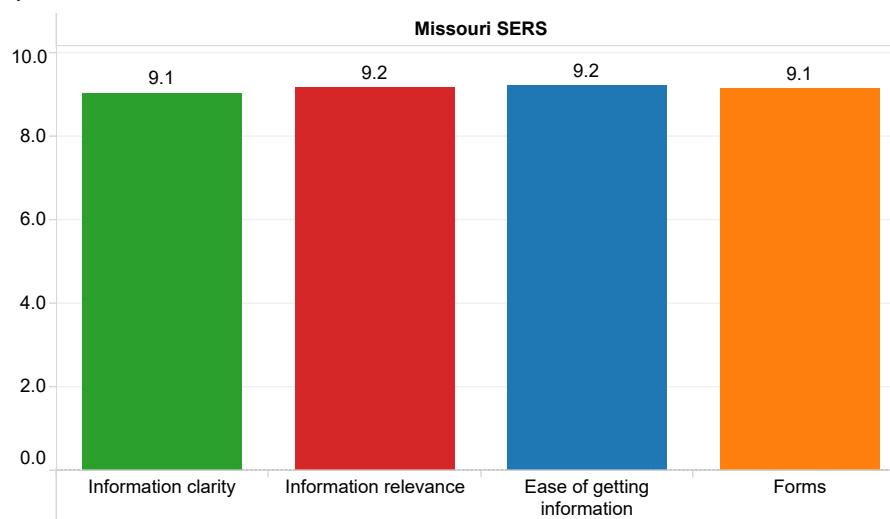
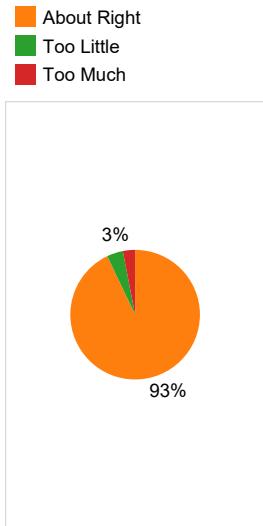
Q3: Fund Retirement Process



Q3: Fund Retirement Process: Change Over Time



Amount of information:.. Q4: Fund's Written Information



Fund ID
Missouri SERS

Response date
2020 q2

Gender: Q16
All

Education: Q15
All

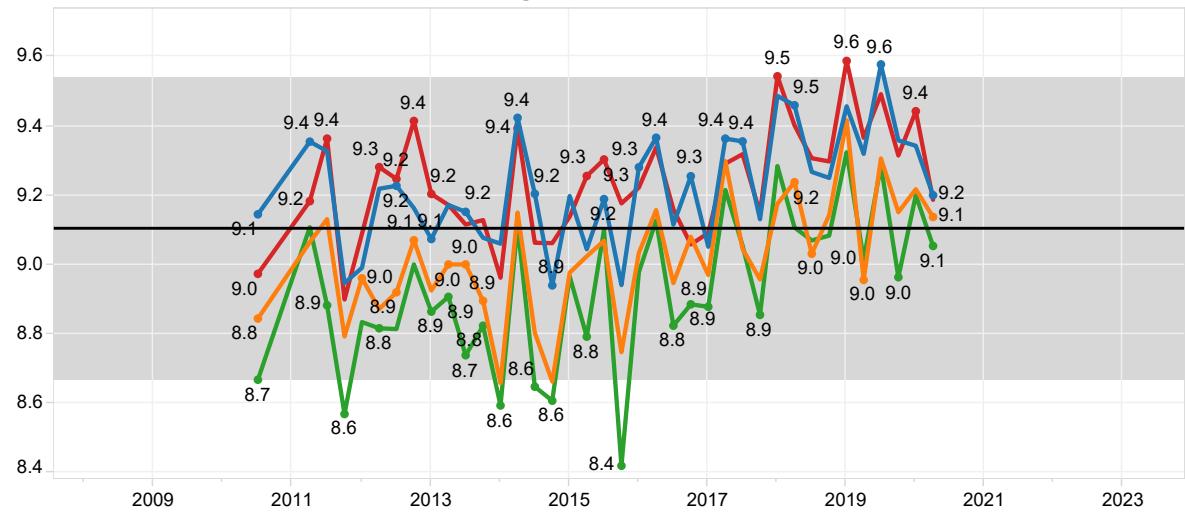
Service: Q14
All

Age: Q13
All

Job Type: Q11
All

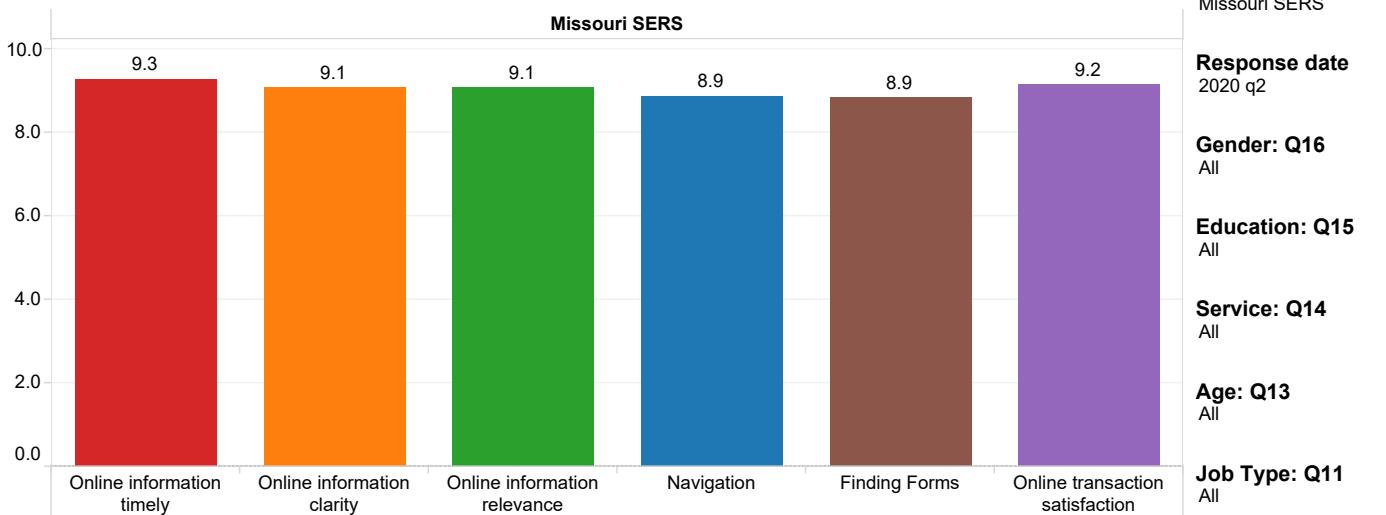
Custom Variable 1
All

Q4: Fund's Written Information: Change Over Time

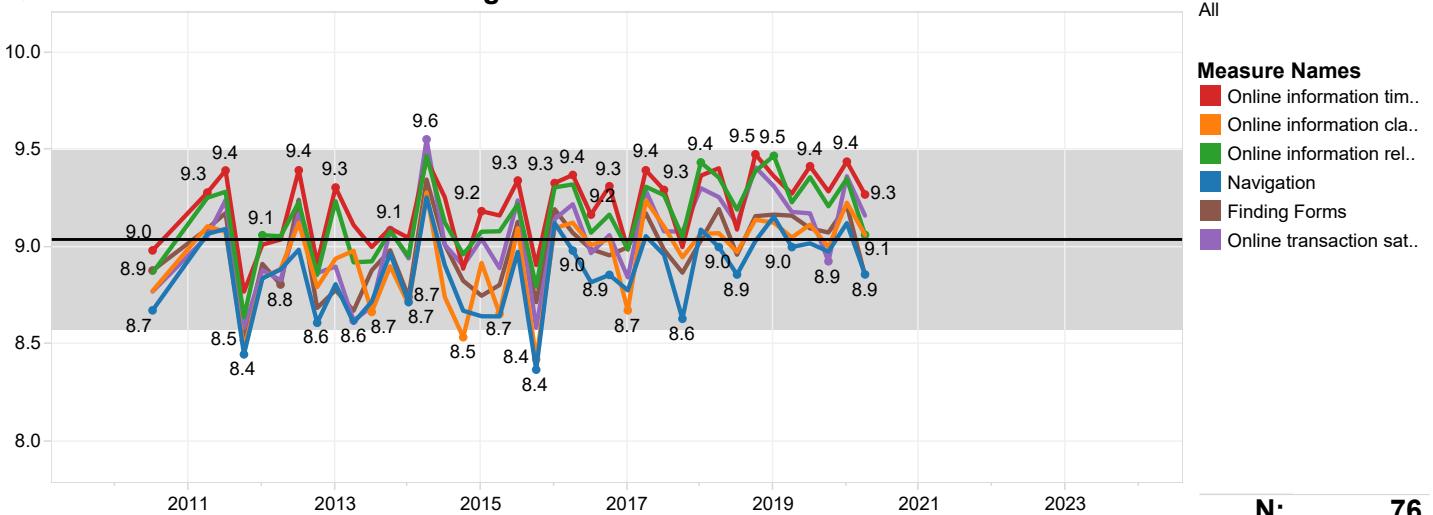


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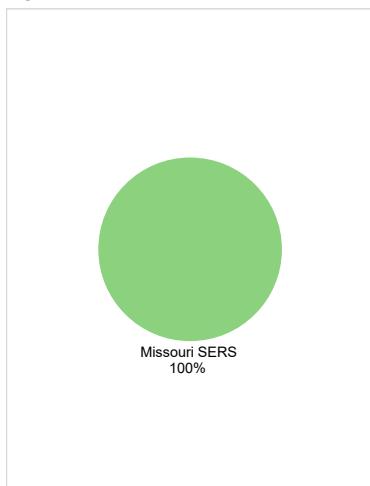
Q6: Fund Online Information



Q6: Fund Online Information: Change Over Time

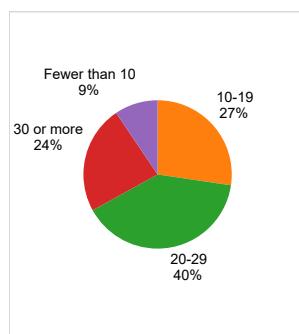


Percentage of Responses by Fund

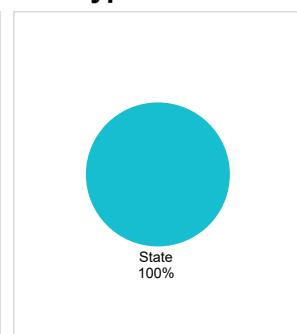


Fund ID
Missouri SERS

Years of Service



Job Type



Fund ID
Missouri SERS

Response date
2020 q3

Gender: Q16
All

Education: Q15
All

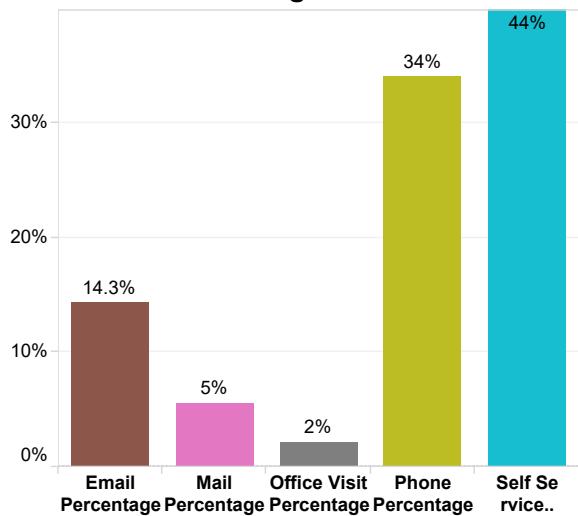
Service: Q14
All

Age: Q13
All

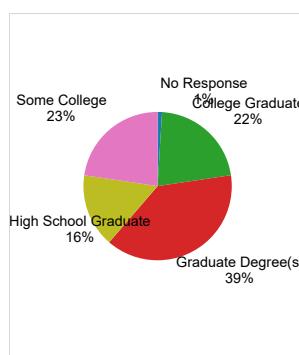
Job Type: Q11
All

Custom Variable 1
All

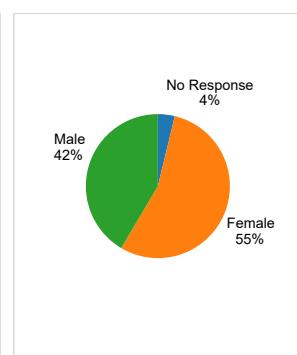
Method of Contacting the Fund



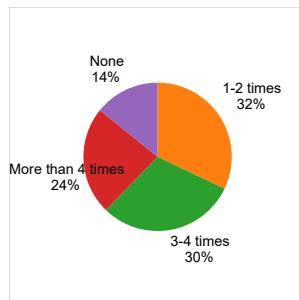
Education



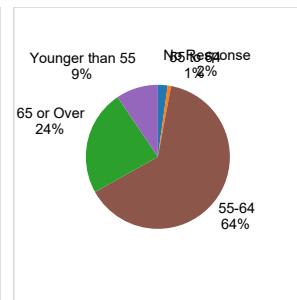
Gender



Contact Frequency

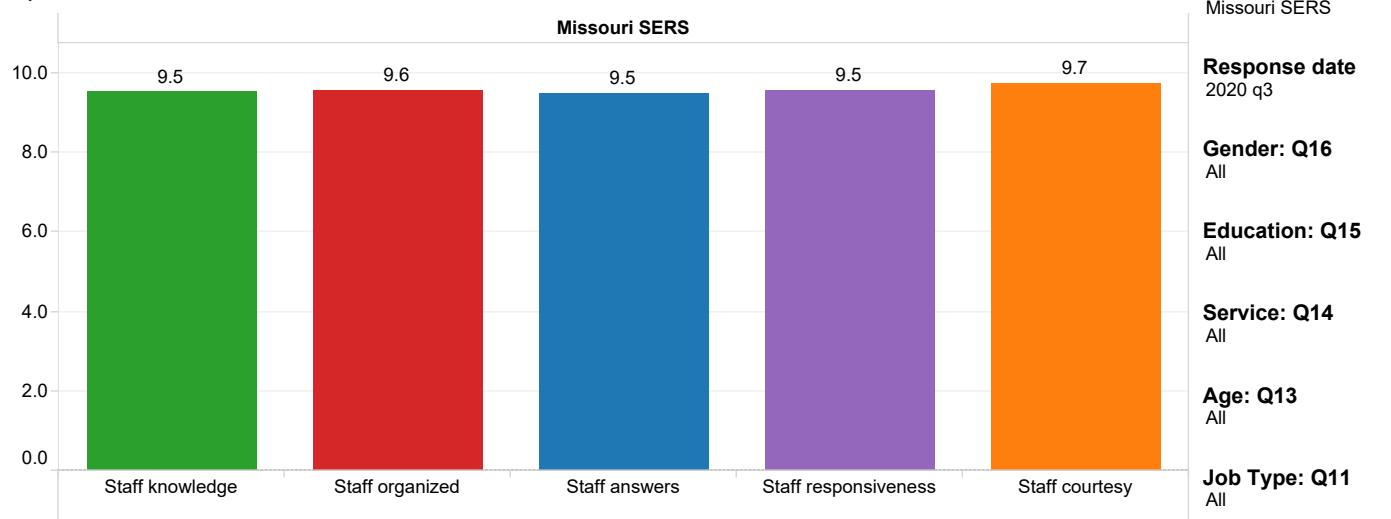


Age

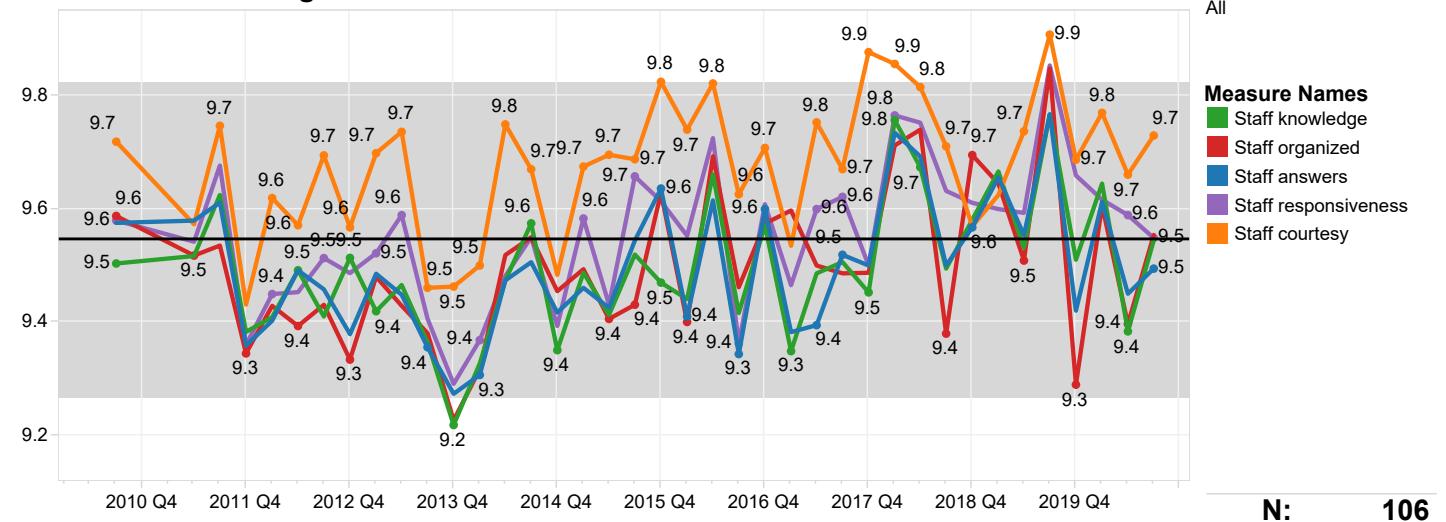


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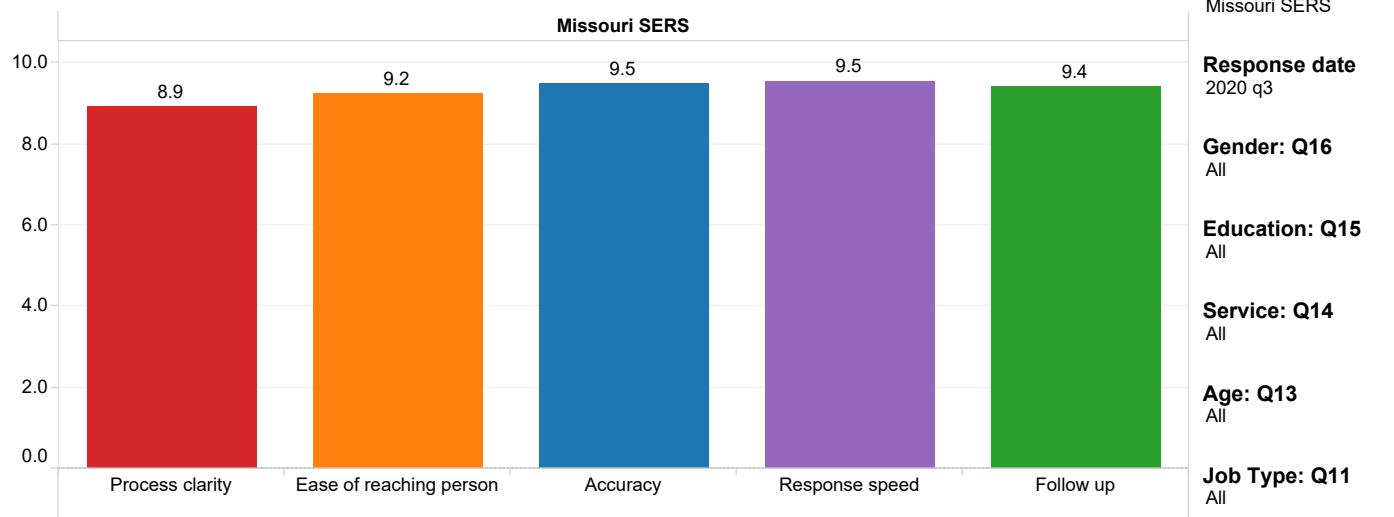
Q2: Fund Staff



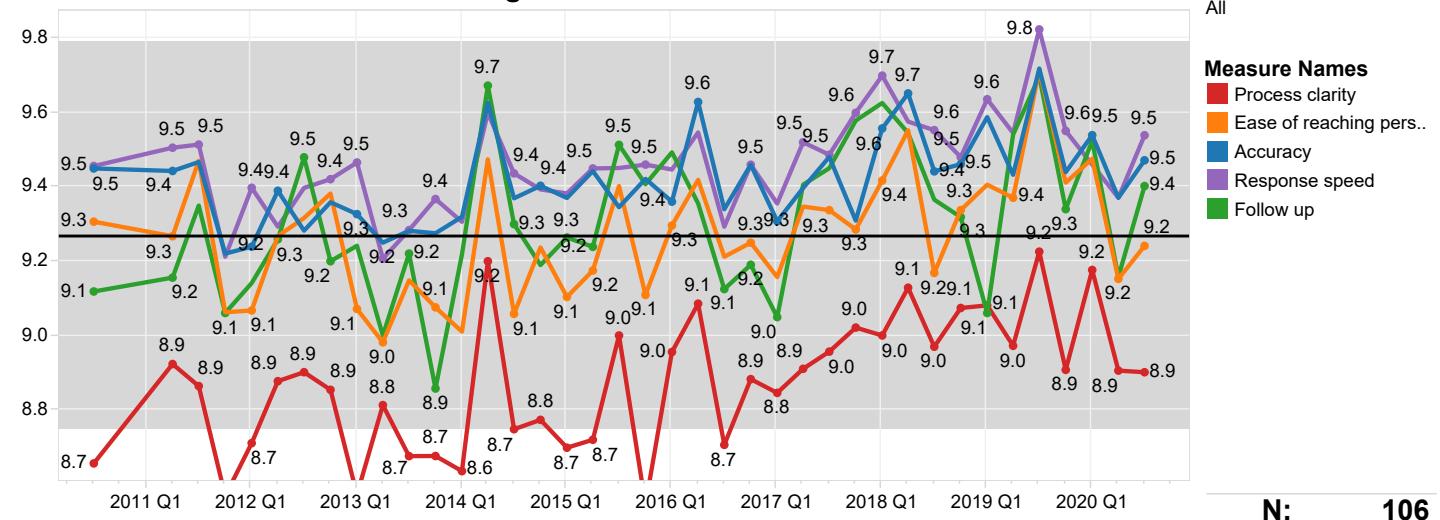
Q2: Fund Staff: Change Over Time



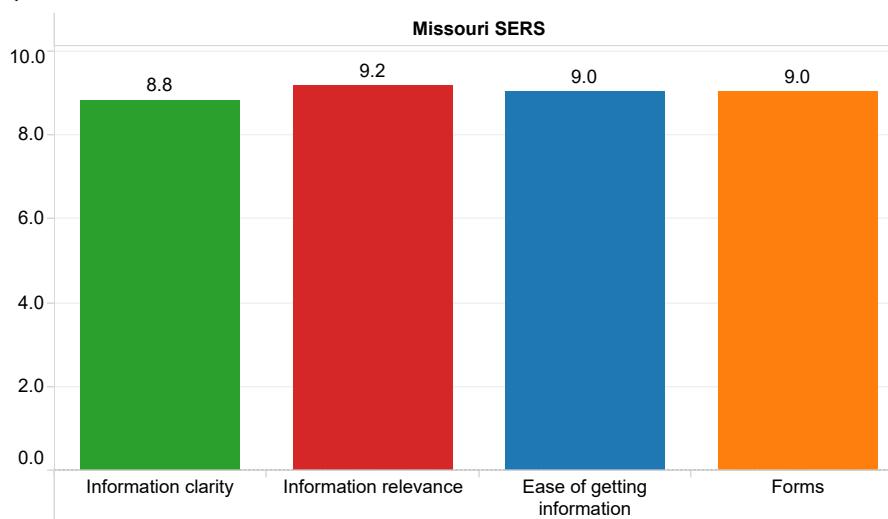
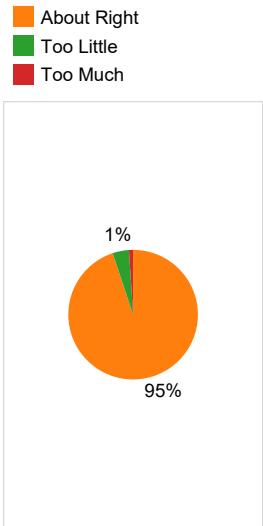
Q3: Fund Retirement Process



Q3: Fund Retirement Process: Change Over Time



Amount of information:.. Q4: Fund's Written Information



Fund ID
Missouri SERS

Response date
2020 q3

Gender: Q16
All

Education: Q15
All

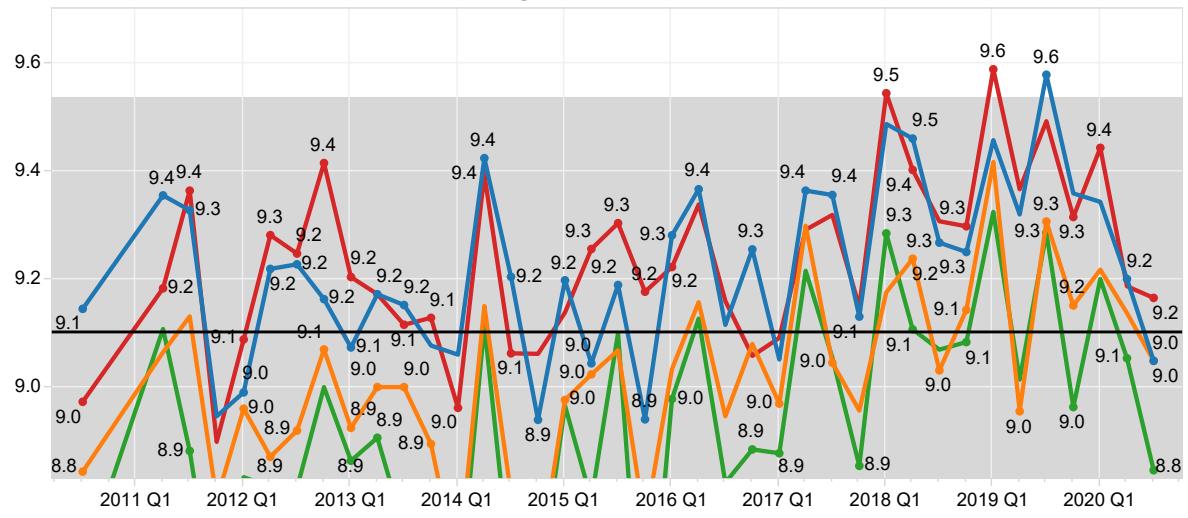
Service: Q14
All

Age: Q13
All

Job Type: Q11
All

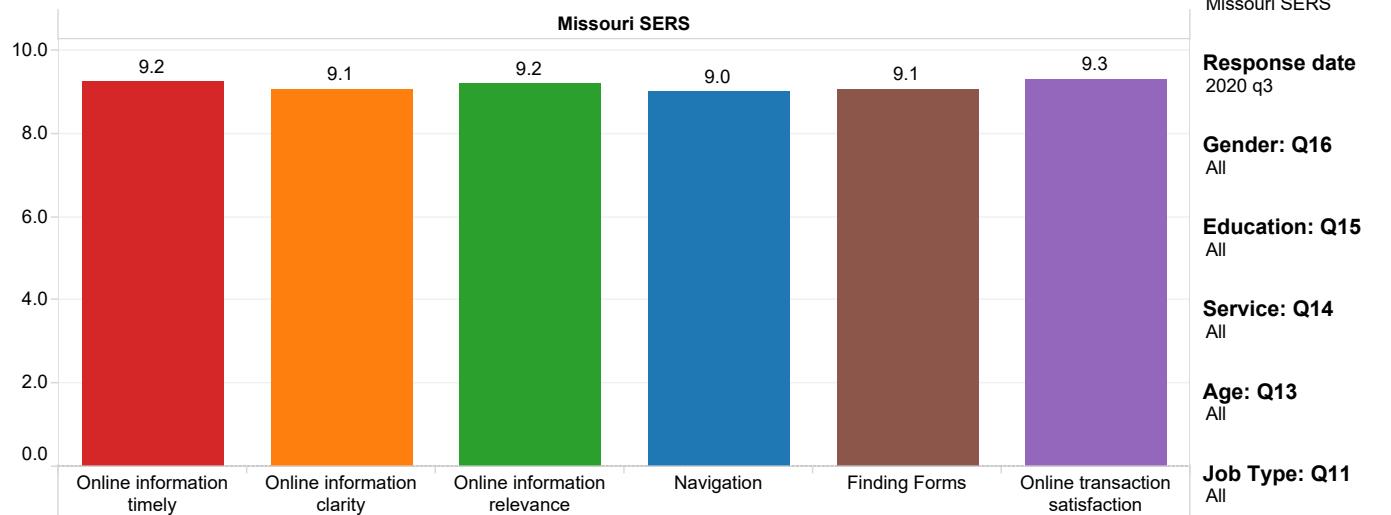
Custom Variable 1
All

Q4: Fund's Written Information: Change Over Time

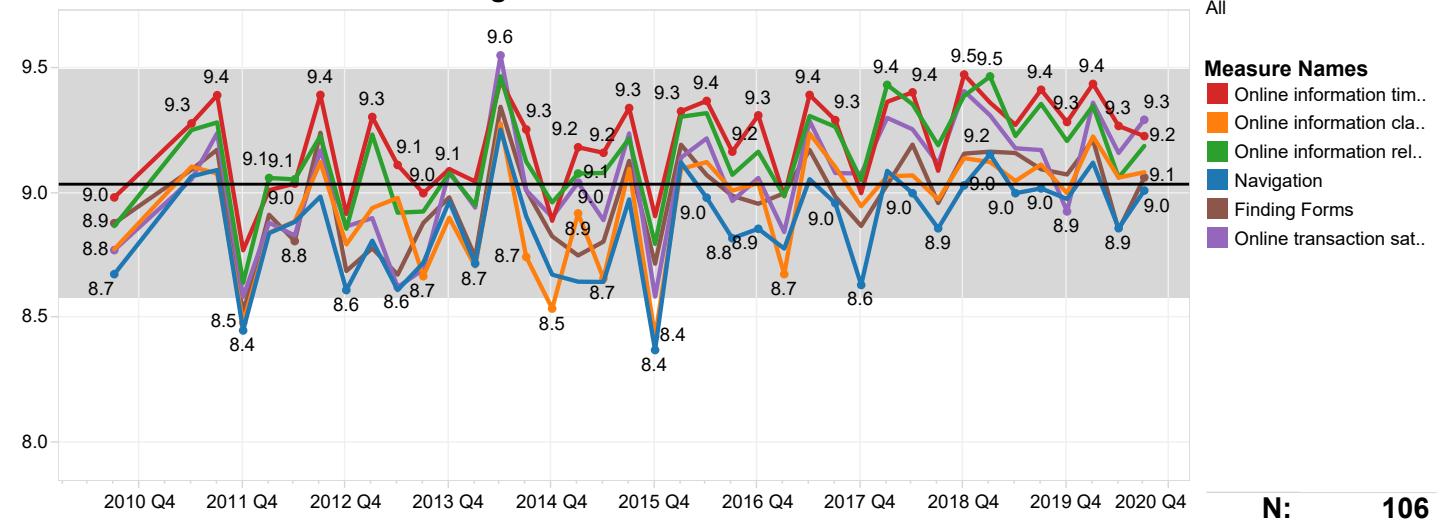


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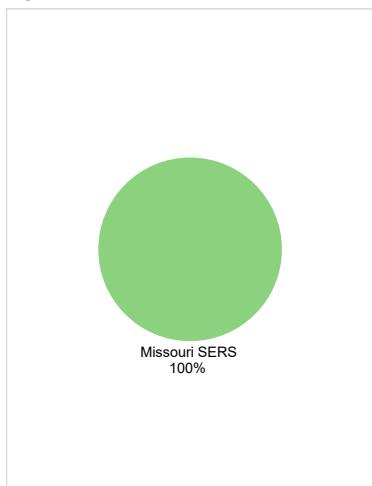
Q6: Fund Online Information



Q6: Fund Online Information: Change Over Time

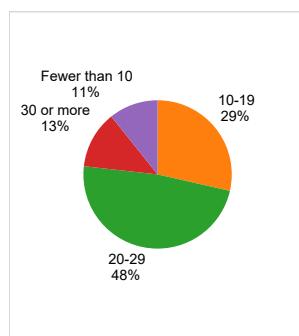


Percentage of Responses by Fund

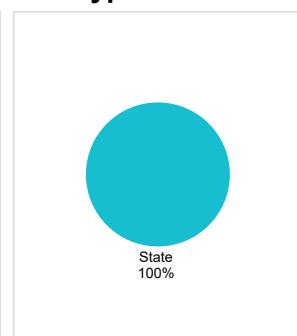


Fund ID
Missouri SERS

Years of Service



Job Type



Fund ID
Missouri SERS

Response date
2020 q4

Gender: Q16
All

Education: Q15
All

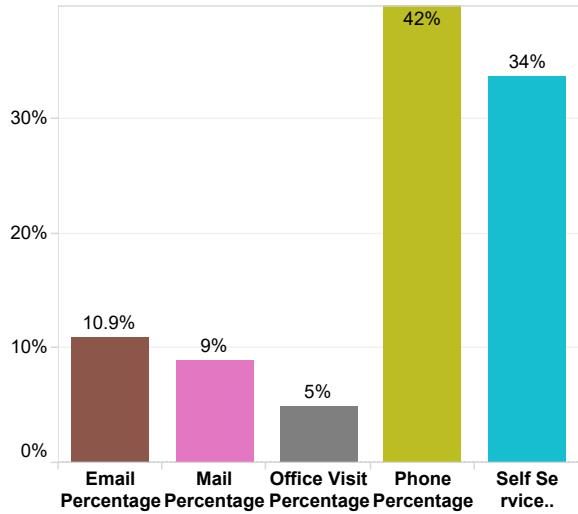
Service: Q14
All

Age: Q13
All

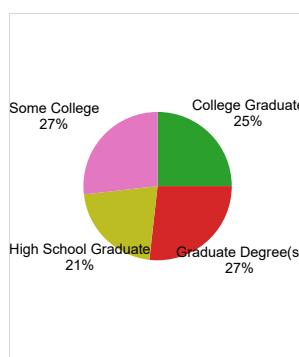
Job Type: Q11
All

Custom Variable 1
All

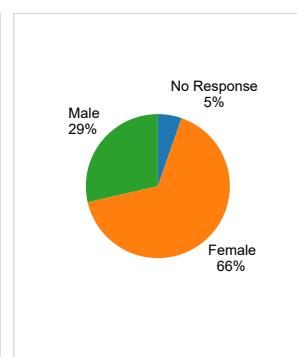
Method of Contacting the Fund



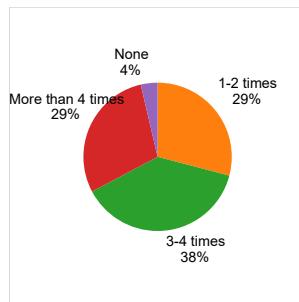
Education



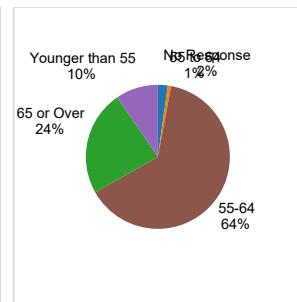
Gender



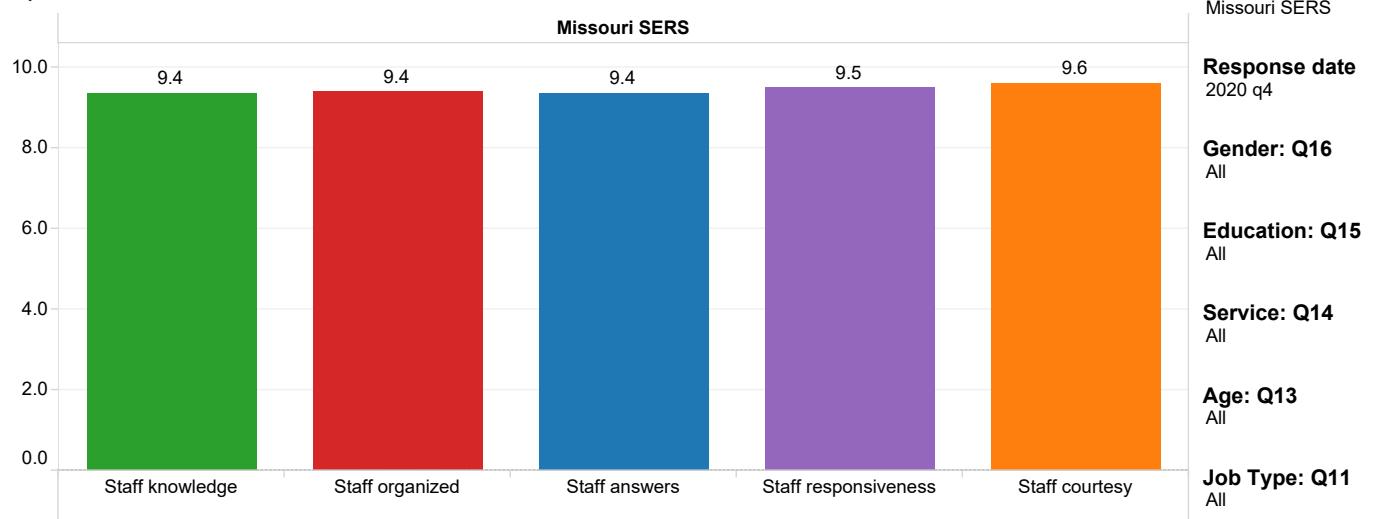
Contact Frequency



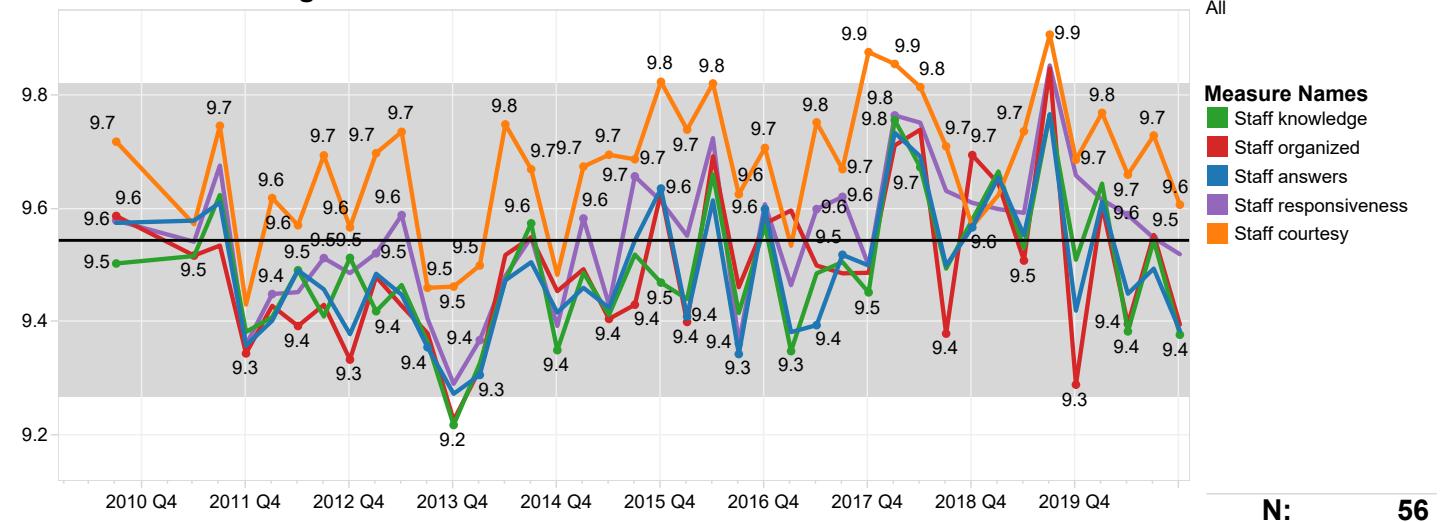
Age



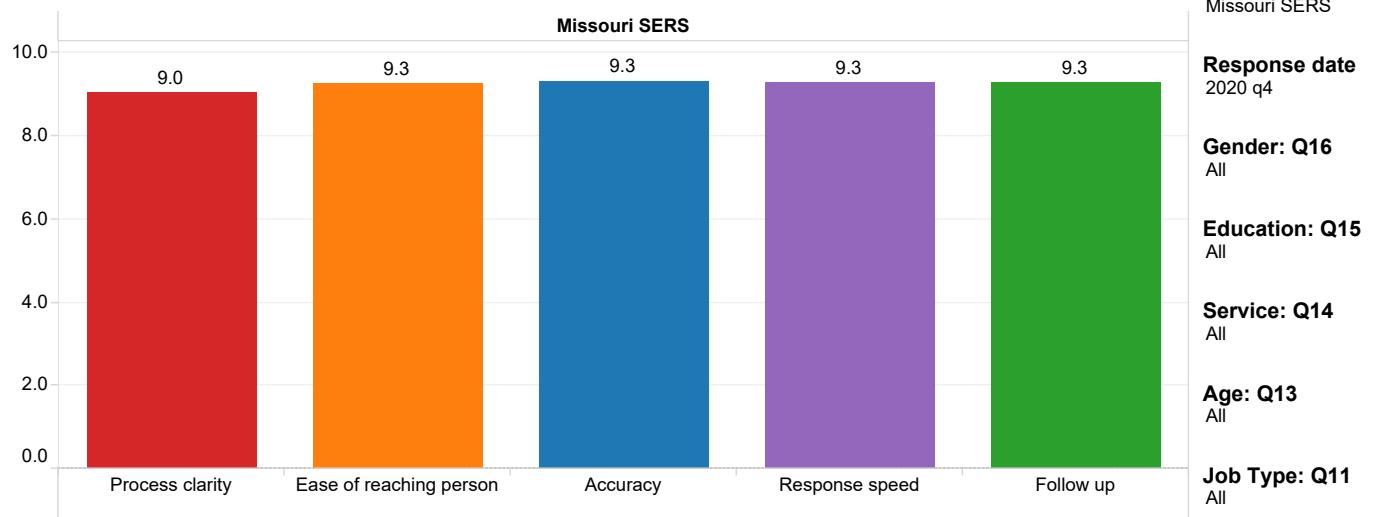
Q2: Fund Staff



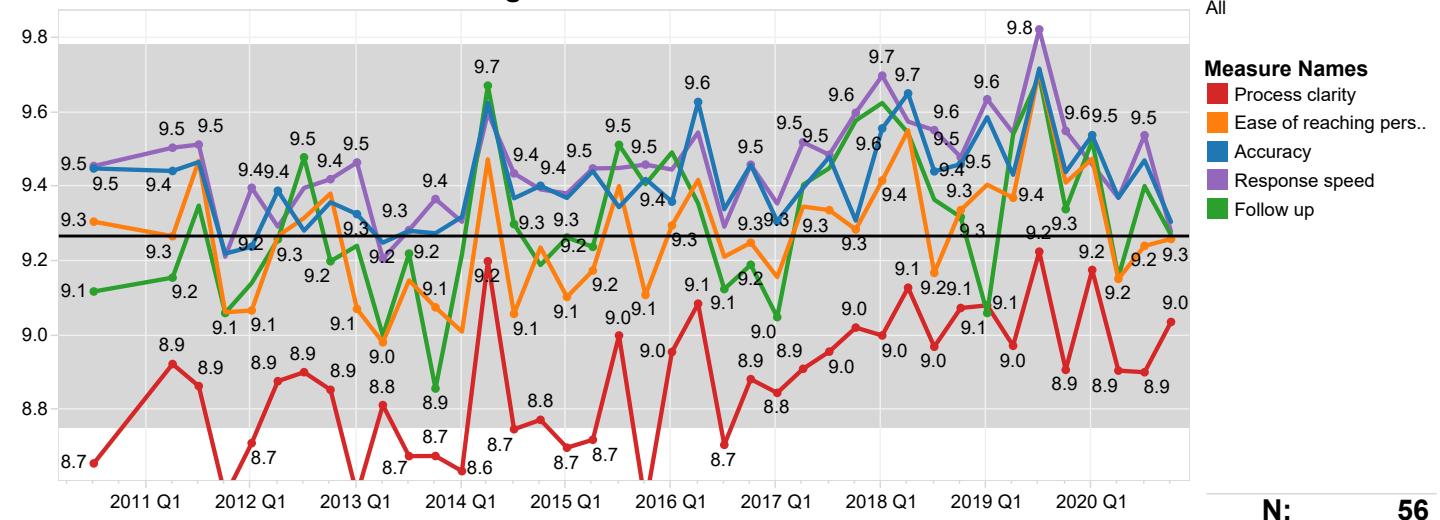
Q2: Fund Staff: Change Over Time



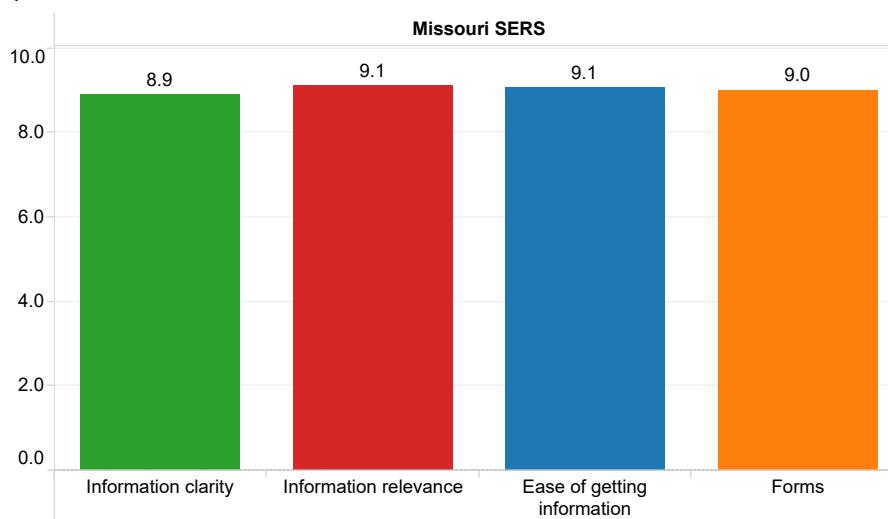
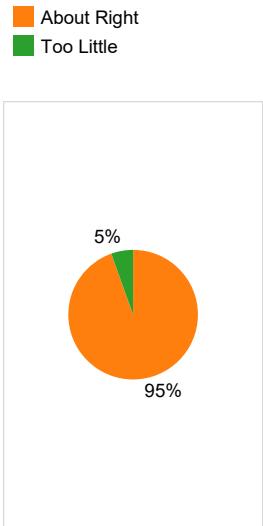
Q3: Fund Retirement Process



Q3: Fund Retirement Process: Change Over Time



Amount of information:.. Q4: Fund's Written Information



Fund ID
Missouri SERS

Response date
2020 q4

Gender: Q16
All

Education: Q15
All

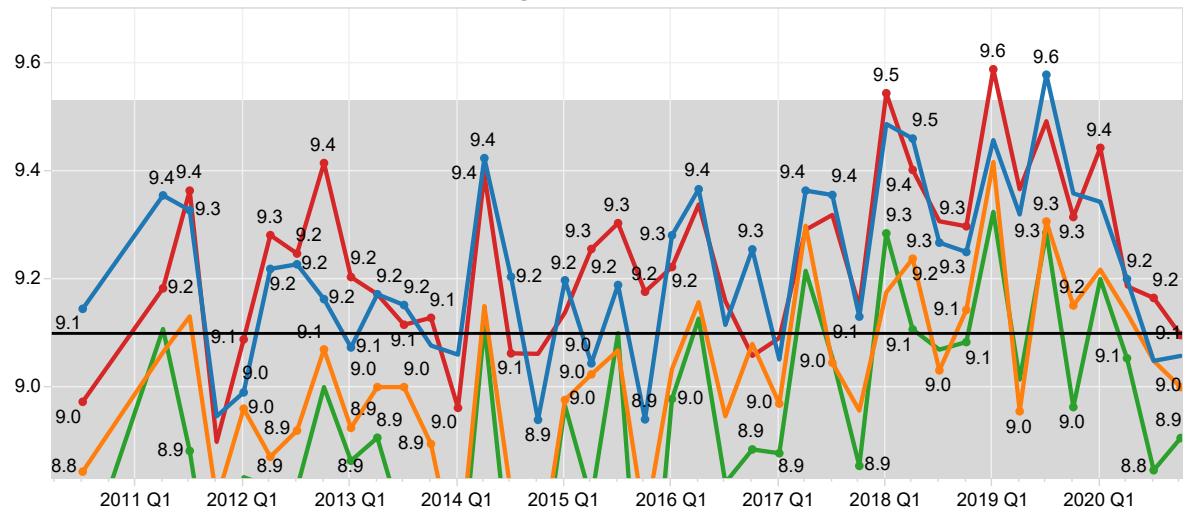
Service: Q14
All

Age: Q13
All

Job Type: Q11
All

Custom Variable 1
All

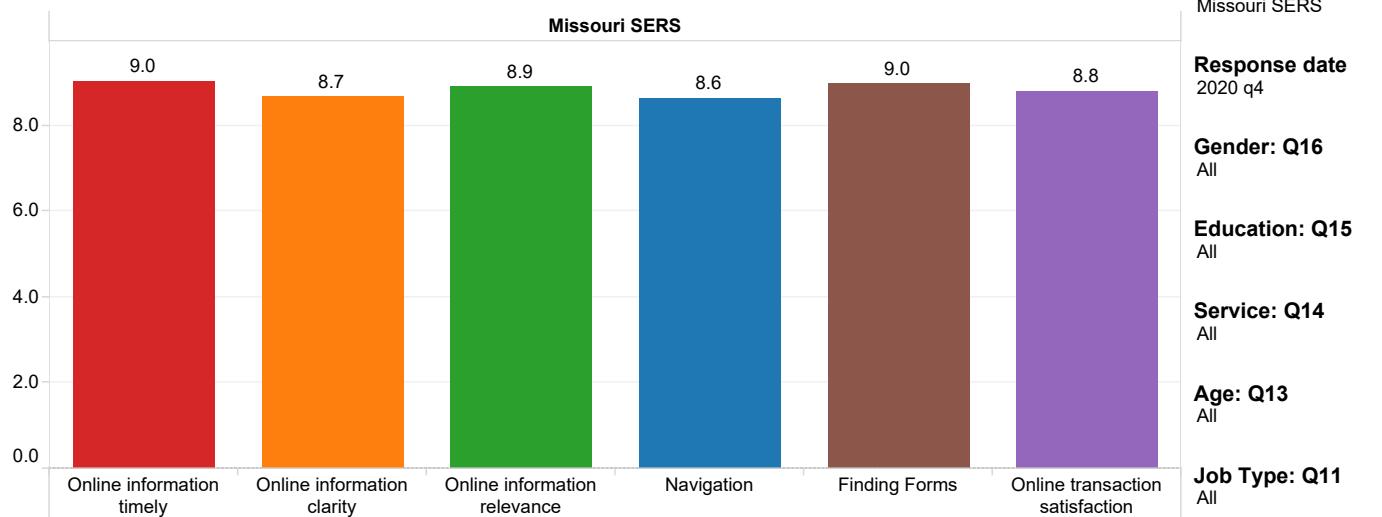
Q4: Fund's Written Information: Change Over Time



N:

56

Q6: Fund Online Information



Q6: Fund Online Information: Change Over Time

